Wiltshire Council

Health and Wellbeing Board

25 May 2023

Subject: Healthwatch Wiltshire priorities

Executive Summary

Following our priority setting process, involving volunteers and a short survey open to Wiltshire residents to give their views, we have identified the following as priority areas for Healthwatch Wiltshire to focus on over this next year.

- 1. Hospital Discharge and Care at Home/virtual wards
- 2. Children and Young People's Wellbeing
- 3. Mental Health and Autism
- 4. Access to GP services continue follow up work

It was also agreed that we should monitor dentistry and how the BSW ICS manages implementation of any changes now that it is taking on responsibility for dentistry. This could be a future project to understand people's experiences of the new dental regime. Our focus will continue to be on addressing health inequalities and listening to patient and public voice.

Proposal(s)

It is recommended that the Board notes Healthwatch Wiltshire's priorities for the year ahead.

Reason for Proposal

As an independent statutory body, Healthwatch Wiltshire has the power to make sure NHS leaders and other decision makers listen to the feedback of patients and users to improve standards of care.

Catharine Symington Interim Manager Healthwatch Wiltshire